



Quality Improvement Report

2023 1st Quarter
January-March



Reporting on This Quarter...

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Do you have an idea for improvement?

The CQI Team welcomes improvement suggestions from any PPI staff member.

No idea is too small!

Email sarah.gibson@peopleplaces.org with your ideas.

Focus on Teens

Working to increase our capacity to serve teenagers in foster care.



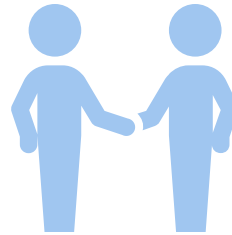
32

Teaching Parents Currently available for teen placements

Strategic Plan Goal: By the end of 2023, we will have at least 38 certified families willing to accept 13-18 year old placements.

3.3%

of teens referred to foster care matched
January 1-March 31, 2023



Strategic Plan Goal: Achieve a referral match rate of at least 15% of 13-18 year old referrals made between January 2023 and December 2023.



Hours of Family Mentoring Programming Provided January 2023-March 2023



Foster Care Prevented

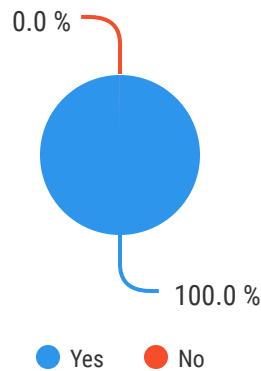
Percentage of Family Mentoring clients discharged from services from January 1, 2023-March 31, 2023 who maintained their children in the home.



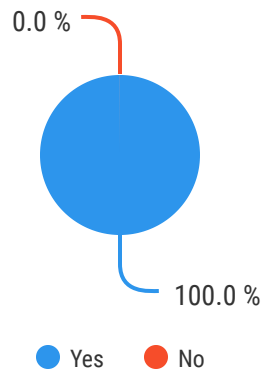
Client Satisfaction Survey Results 2022

Family Mentoring*

Are you satisfied with the family mentoring program at People Places?



Has the family mentoring program at People Places made your life better?



What do you like about the family mentoring program at People Places?

"Our mentor is amazing at helping us stay positive and focused. She's so easy to talk to."

"She is literally on call WHENEVER I need her!"

Hours of Mentoring Programming Provided January 2023-March 2023



Number of Individuals Served by the Family Mentoring and Mentoring Program January 2023-March 2023

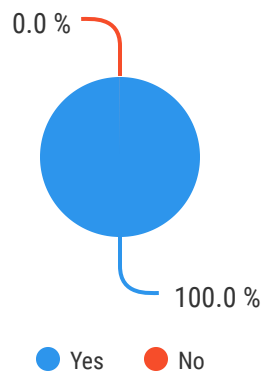


Number of individuals served by the Mentoring and Family Mentoring programs in 2023. Strategic Plan Goal: 118 individuals will receive prevention services in 2023

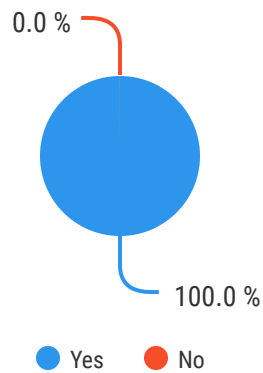
Client Satisfaction Survey Results 2022

Mentoring*

Are you satisfied with the mentoring program at People Places?



Has the mentoring program at People Places made your life better?



What do you like about the People Places mentoring program?

- "I get to go out"
- "lots of fun. mentor is nice to me"
- "my mentor cares"
- "It has helped us with our son."
- "I like getting out of the house. I like my mentor."

Foster Care Discharges to Less Restrictive Environment(LRE)

LRE is defined as: Relative home, Adoptive home, Birth Home (Client over or under 18), Independent Living, Own Home, School dormitory, or non-relative home. Data reflects youth discharged from Foster Care services Jan 1 2023-March 31, 2023.



78%

Foster Care Resiliency

% of individuals discharged from Foster Care January 1, 2023-March 31, 2023 demonstrating increased resiliency from the time of intake. Determined via an improvement in the client's Child and Adolescent Needs and Strengths assessment score.

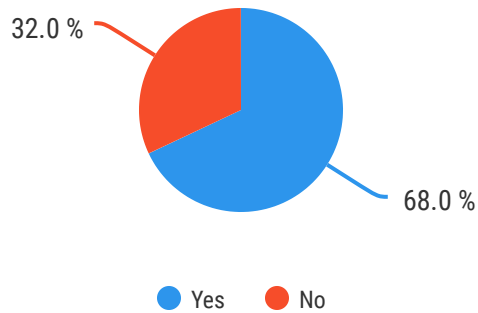


75%

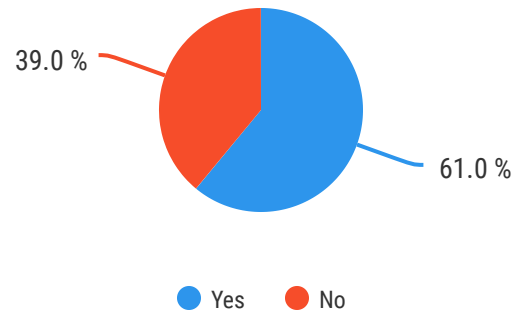
Client Satisfaction Survey Results

Therapeutic Foster Care

Are you satisfied with the Foster Care at People Places?



Has People Places Foster Care made your life better?



What do you like about the People Places Foster Care?

"play with the toys at People Places"

"when we come"

"love the cats downstairs and cats upstairs"

"playing with lolly arey"

"Krista Brooks"

"That they help. They help people live in places."

"Going with nanny"

"I like how they're mostly blunt and straight forward with your treatment"

"That I have adults that care for me."

"the people"

"free money"

"opens your to opportunity"

"Mrs.Criste"

"They are really nice and they help me with everything I want"

"They make sure your safe and healthy"

"The agents are very professional"