



Quality Improvement Report - 2nd Quarter 2023

Overview

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|----------------------------|---|
| PURPOSE | Covers a number of key areas, including youth resilience and outcomes, matching youth with families, family recruitment, family satisfaction, and the delivery and efficacy of prevention services. |
| REPORTING FREQUENCY | Quarterly |
| DURATION | April 1, 2023 - June 30, 2023 |

Teaching Parent Satisfaction Survey

In June 2023 Teaching Parents completed the Teaching Parent Satisfaction Survey. This survey helps us to collect valuable information in regards to training and services offered by PPI to Teaching Parents and children

- **97 % of Teaching Parents were satisfied with the Home Study Process.**
- **90% of Teaching Parents were satisfied with the amount and content of ongoing training that was offered over the past year.**
- **100% of Teaching Parents were satisfied with the overall admission process.**
- **89% of Teaching Parent were satisfied with the quality of help and guidance they received from People Places Staff.**
- **96% were satisfied with the communication they received from PPI.**

January - June 2023

Individuals Served

| Program | Number Individuals Served |
|-------------------------|---------------------------|
| Therapeutic Foster Care | 83 |
| Family Mentoring | 52 |
| Therapeutic Mentoring | 36 |
| Counseling | 2 |

Teaching Parents Recruited

8

Treatment Foster Care

Teaching Parents Available for Teen Placement

Strategic Plan Goal: By the end of 2023, we will have at least 38 certified families willing to accept 13-18 year old placements.

35

Percent of Teen Referrals Matched

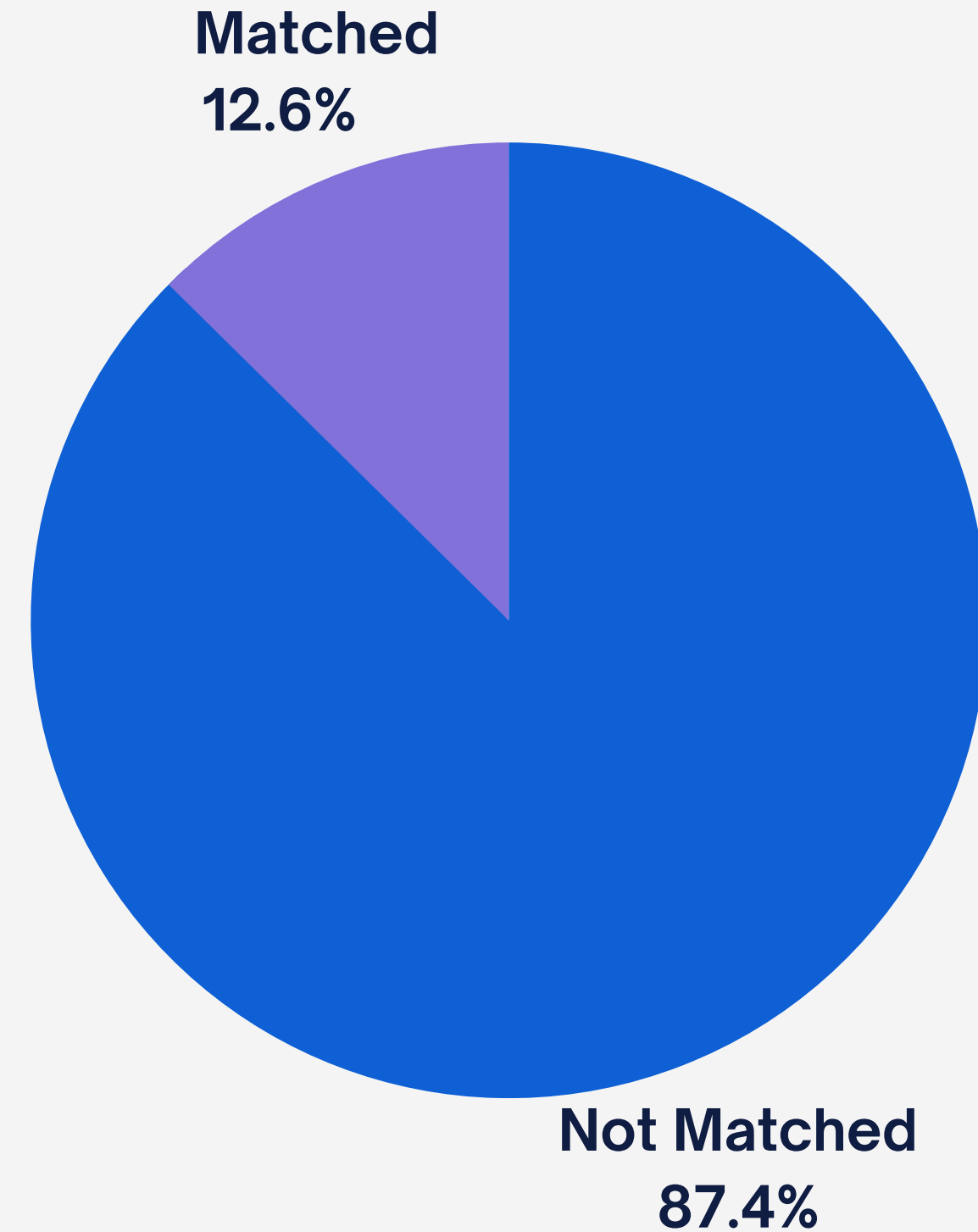
Strategic Plan Goal : Achieve a referral match rate of at least 15% of 13-18 years old between January 2023 and December 2023.

5.9%

Treatment Foster Care

Referrals Matched

Percent of Foster Care referrals who have matched with a current certified Teaching Family January -June 2023



Treatment Foster Care

Discharges

From January - June 2023 27 clients have been discharged from Therapeutic Foster Care

Where do youths go after foster care?

A child who leaves foster care through reunification with her birth parents, through having her legal custody transferred to a relative, or through being legally adopted is said to have achieved permanency.

75%

were discharged into permanent home settings

Foster Care Resiliency

Percentage of individuals discharged from Foster Care January - June 2023 who demonstrated increased resiliency from the time of intake. Determined via an improvement in the clients Child and Adolescent Needs and Strengths assessment score.

Improved
50%



Did Not Improve
50%

Prevention Programs

Individuals Served:

Number of individual served by the Mentoring and Family Mentoring Program in 2023

88

Youth Remain in Home:

Percent of families who maintained placement of their child in the home at the time of discharge from Family Mentoring.

76.9%

Do you have an idea for improvement?

The CQI Team welcomes
improvement suggestions
from any PPI staff member.
No idea is too small!

email: cqi@peopleplaces.org
with your ideas



