

Quality Improvement Quarter 2 Report

(April 1, 2024 - June 30, 2024)

Program	Number Individuals Served
Therapeutic Foster Care	93
Family Mentoring	47
Family Check Up	10
Therapeutic Mentoring	37
Counseling	4

Treatment Foster Care Discharges Was Permanency Achieved?

Permanency is defined as being discharged to a permanent home setting such as reunited with birth parents, relative placement or adopted.

Total Number of Discharges Q1 : 11

Charlottesville: 3, Harrisonburg: 0, Staunton: 8

63.6% (7)
of discharges
achieved
Permanency

Prevention Services - Family Mentoring

Where are youth after receiving services. Discharges from Q1 & Q2

Youth who stay at home: **85.7% (6)**
Youth who enter foster care: **14.3% (1)**

Client Satisfaction Survey Results

Family Mentoring Program

9 respondents completed survey

100%

of respondents report they are satisfied.

100%

of respondents report that program has made their life better

What do you like about the People Places Family Mentoring program?

- Kind and helpful
- Mentor is understanding. She advocates and helps to communicate with DSS. She is accommodating.
- Consistant meetings. Mentor is nice and understanding. Mentor is dedicated and provided helpful tips and education. Mentor can see everyone's point of view.
- Great services
- Speaks my language and understands my culture.
- Helps me communicate better. Speaks my language.
- very helpful and kind

Mentoring Program

10 respondents completed survey

100%

of respondents report they are satisfied.

100%

of respondents report that program has made their life better

90%

of respondents report if something important happens they can talk to mentor

What do you like about the People Places Mentoring program?

- Making bracelets with my mentor
- Likes going places and going to chick fil a
- She takes me places
- I like that I'm able to do things that I don't usually have the courage to ask to do
- its fun
- Going to places and seeing stuff
- She brings me on fun activities
- Opportunity to get out of the house and someone to confide in
- that i can go places

Client Satisfaction Survey Results (cont.)

Counseling Program

3 respondents completed survey

66.7%

of respondents report they are satisfied.

100%

of respondents report that program has made their life better

66%

of respondents report that their counselor is helpful

What do you like about the People Places Counseling program?

- they are so nice to me.
- I kinda get to skip class sometimes
- That she is able to bring things to show at counseling.

Treatment Foster Care Program

8 respondents completed survey

100%

of respondents report they are satisfied.

87.5%

of respondents report that program has made their life better

What do you like about the People Places Foster Care program?

- I can't think of anything
- I have created a family and have felt at home.
- Good
- That they take care of anyone
- Staff is nice and makes me happy.
- Support from certain people